



# Carpet Mill Warranty - Vinyl

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[www.carpetmill.co.nz](http://www.carpetmill.co.nz)

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## ALL VINYLs ARE WARRANTED AGAINST MANUFACTURING DEFECTS

The vinyl should provide satisfactory wear, and be free from manufacturing defects for the years as stated below:

**5 Year Warranty:** All Carpet Mill 2 meter wide "Stock Vinyl"

### Subject to:

Protection from strong sunlight.

Normal wear and tear.

Damaged caused by floor movement, accidents, the effects of chemicals or the incorrect use of cleaning agents.

Warranty does not cover dragging or dropping articles across/on floor.

Vinyl being installed in a residential environment.

### The remedy:

All faulty products will either be replaced or repaired at no cost, and with minimum of inconvenience to the customer.

### You need to know:

The softer the vinyl, the more vulnerable it will be to indentations and damage.

Plastic migration (discolouration of the vinyl) can occur with the use of rubber products (e.g. rubber backed mats, rubber slippers).

Steam mops are not recommended.

If Carpet Mill provides installation on any of our products we will endeavor to get the job completed within the advised time frame specified unless there are unforeseen circumstances.

Like other fabrics, vinyl will vary in colour and/or texture from dye-lot to dye-lot and from the supplied sample.

If we are providing an installation service for you, Carpet Mill warrants the installation for the time period equal to your vinyl warranty.

Join plans and direction plans are always available on request prior to installation.

As a New Zealand manufacturer and retailer, we endorse and recognise all rights of the consumer under the Consumer Guarantees Act 1993 (the "CGA").