



Carpet Mill Warranty – SPC

Phone 0800 255 855

www.carpetmill.co.nz

79 Church Road, Pukete Industrial Estate, Hamilton, New Zealand
PO Box 10132 Te Rapa, Hamilton

ALL SPC PLANKINGS ARE WARRANTED AGAINST MANUFACTURING DEFECTS

The SPC should provide satisfactory wear, and be free from manufacturing defects for the years as stated below:

15 Year Warranty: Residential

10 Year Warranty: Commercial

Subject to:

Protection from strong sunlight.

Normal wear and tear.

Damaged caused by floor movement, accidents, the effects of chemicals or the incorrect use of cleaning agents.
Warranty does not cover dragging or dropping articles across/on floor.

The remedy:

All faulty products will either be replaced or repaired at no cost, and with minimum of inconvenience to the customer.

If Carpet Mill provides installation on any of our products we will endeavor to get the job completed within the advised time frame specified unless there are unforeseen circumstances.

Like other fabrics, SPC will vary in colour and/or texture from dye-lot to dye-lot and from the supplied sample.

If we are providing an installation service for you, Carpet Mill warrants the installation for the time period equal to your SPC warranty.

Join plans and direction plans are always available on request prior to installation.

As a New Zealand manufacturer and retailer, we endorse and recognise all rights of the consumer under the Consumer Guarantees Act 1993 (the "CGA").