

# Uniko

## Warranty



### **Effective: December 2025**

Carpet Mill  
0800 255 855  
48 Evolution Drive, Horotiu, Hamilton, New Zealand  
[carpetmill.co.nz](http://carpetmill.co.nz)

### **Warranty Coverage**

- 5-Year Limited Wear Warranty – Commercial Use
- 10-Year Limited Wear Warranty – Residential Use

The warranty provides the original purchaser of Uniko Vinyl Planking with a limited wear warranty protecting against “wear out” for the durations listed above, provided installation, usage, and maintenance follow product recommendations.

### **Definition of Wear Out**

“Wear out” refers to the complete loss of colour pattern caused by normal traffic.

### **Replacement Terms**

If an accepted claim occurs within the warranty period:

- 20% annual depreciation applies to Commercial installations.
- 10% annual depreciation applies to Residential installations.

Warranty applies to the original purchaser only and is non-transferable.

### **Additional Warranties**

#### **Installation Warranty**

Covers defects directly resulting from Carpet Mill’s installation for 12 months following the date of installation.

#### **Moisture Warranty**

Covers moisture-related damage only when:

- Approved moisture barriers are used.
- Subfloor moisture tests meet NZ standards.

### **Summary**

- Your floor is protected for 10 years (residential) or 5 years (commercial) against wearing out.
- We cover replacement (minus normal depreciation).
- Damage from misuse, water leaks, pets, sunlight, poor installation, or rubber materials is not covered.
- Fading or discoloration from direct or extended sunlight exposure is not covered. We recommend the use of blinds, curtains, or UV-filtering window films to reduce UV impact and prolong the appearance of your flooring.
- Keep your floor clean and follow the care guide to stay protected.