



0800 255 855

www.carpetmill.co.nz

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ALL VINYL IS WARRANTED AGAINST MANUFACTURING DEFECTS

The vinyl should provide satisfactory wear, and be free from manufacturing defects for the years as stated below

5 Year Warranty: All Carpetmill 2 metre wide “Stock Vinyl”

Subject to

Protection from strong sunlight.

Normal wear and tear.

Damaged caused by floor movement, accidents, the effects of chemicals or the incorrect use of cleaning agents. Warranty does not cover dragging or dropping articles across/on floor.

Surfaces not protected from furniture with castor wheels will be void of warranty.

Vinyl being installed in a residential environment.

The remedy

All faulty products will either be replaced or repaired at no cost, and with minimum of inconvenience to the customer.

You need to know

The softer the vinyl, the more vulnerable it will be to indentations & damage.

Plastic Migration (discolouration of the vinyl) can occur with the use of rubber products (e.g. rubber backed mats, rubber slippers).

If Carpet Mill provides installation on any of our products we will endeavour to get the job completed within the advised time frame specified unless there are unforeseen circumstances.

Sheet vinyl may vary in colour and/or texture from dye-lot to dye-lot and from the supplied sample. If we are providing an installation service for you, Carpet Mill warrants the installation for the time period equal to your Vinyl warranty.

Join plans and direction plans are always available on request prior to installation.

As a New Zealand manufacturer and retailer, we endorse and recognise all rights of the consumer under the Consumer Guarantees Act 1993 (the “CGA”).

Any questions or queries please free phone **0800 255 855**